

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

<b>IN THE MATTER OF THE COMPLAINT FILED )</b>	<b>ORDER CANCELLING</b>
<b>BY DENISE NGUYEN, RAPID CITY, SOUTH )</b>	<b>HEARING</b>
<b>DAKOTA, AGAINST QWEST )</b>	
<b>COMMUNICATIONS, INC. REGARDING )</b>	<b>CT00-086</b>
<b>UNAUTHORIZED SWITCHING OF SERVICES )</b>	

On July 14, 2000, the Public Utilities Commission (Commission) received a complaint filed by Denise Nguyen, Rapid City, South Dakota (Complainant), against Qwest Communications, Inc. (Qwest) regarding unauthorized switching of services.

On July 14, 2000, the complaint was faxed to Qwest. Pursuant to ARSD 20:10:01:09, Qwest was notified that it must satisfy the complaint or file an answer in writing with the Commission by August 3, 2000. On August 1, 2000, the Commission received an answer from Qwest.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

By order dated August 10, 2000, a hearing was scheduled for September 7, 2000, in Room LCR1 of the State Capitol Building, 500 E. Capitol, Pierre, South Dakota. Commission Staff was informed that settlement had been reached in this matter, so therefore the hearing is cancelled. It is therefore

ORDERED, that the hearing scheduled for September 7, 2000, is cancelled.

Dated at Pierre, South Dakota, this 6th day of September, 2000.

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By: \_\_\_\_\_

Date: \_\_\_\_\_

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

\_\_\_\_\_  
JAMES A. BURG, Chairman

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PAM NELSON, Commissioner

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LASKA SCHOENFELDER, Commissioner